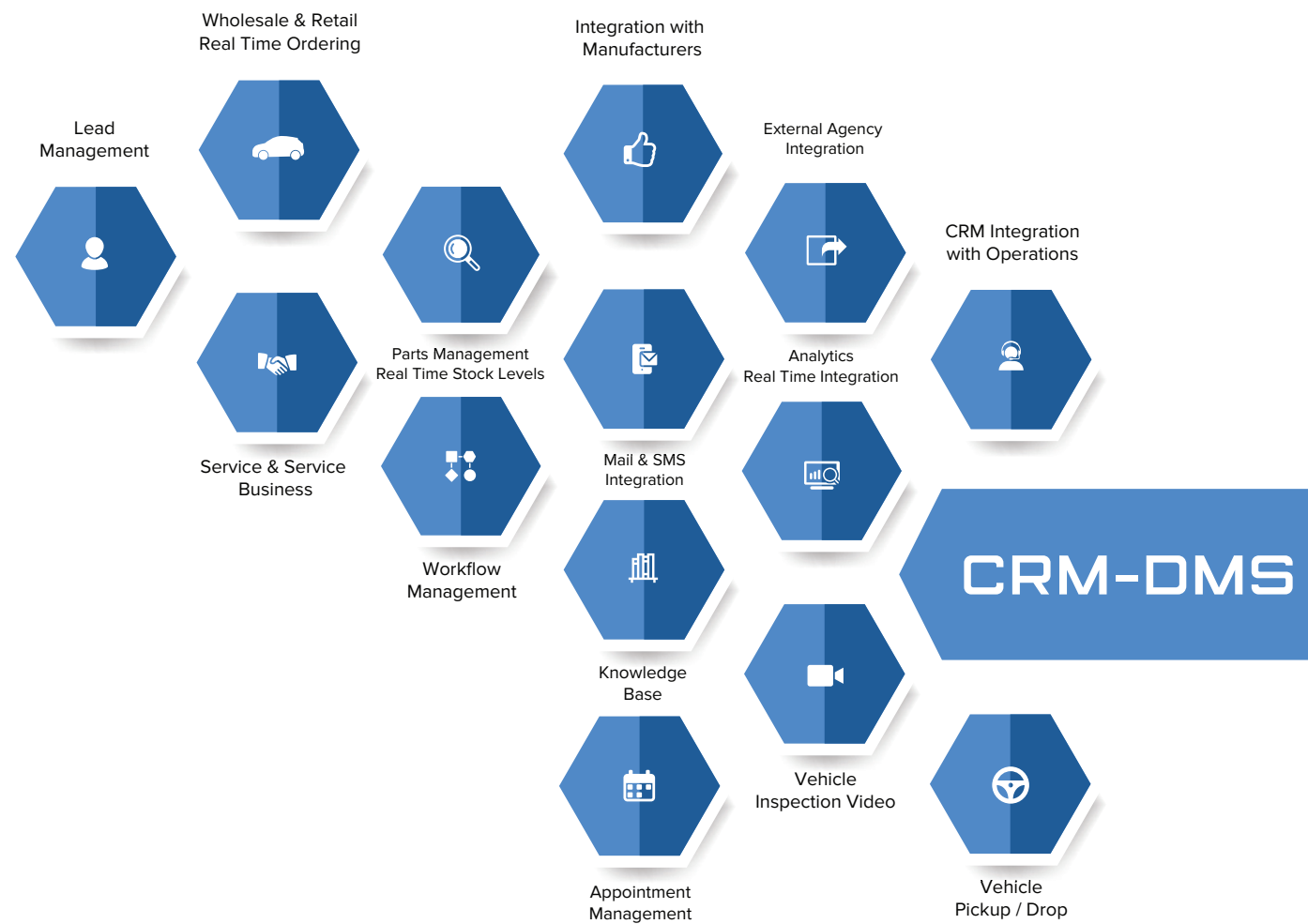Software that will change the way you manage your business

ORBITSYS® CRM-DMS
MAGELLAN

CLOUD HOSTED DEALERSHIP MANAGEMENT SOFTWARE SUITE

Lead Management

Wholesale & Retail Real Time Ordering

Integration with Manufacturers

External Agency Integration

CRM Integration with Operations

Parts Management Real Time Stock Levels

Analytics Real Time Integration

Service & Service Business

Mail & SMS Integration

Workflow Management

Knowledge Base

CRM-DMS

Appointment Management

Vehicle Inspection Video

Vehicle Pickup / Drop

Multi–Country | Multi Brand

ONE World Network Window System

- Fully Digital
- Unparalleled Integration
- On–line 24 x 7 x 365

For Business Integration send a WhatsApp on +918588841531 or drop a mail at marketing@orbitsys.co.in

ORBITSYS® CRM-DMS
MAGELLAN

REAL TIME AUTOMOBILE DEALERSHIP MANAGEMENT SUITE

The Orbitsys CRM-DMS Suite is a web hosted system capable of managing dealer networks across multiple brands and an unlimited number of physical locations. The Suite consists of key modules covering both Importer/Manufacturer & Dealer functions in a single system. All modules are process oriented and closely interlinked. Each data funnel is well defined and works on a one–person–output–next person–input basis. This leads to a self balancing system where, once function and data permissions are set out, no additional monitoring of process is required. Process exceptions can be highlighted and notified thru system generated alerts.
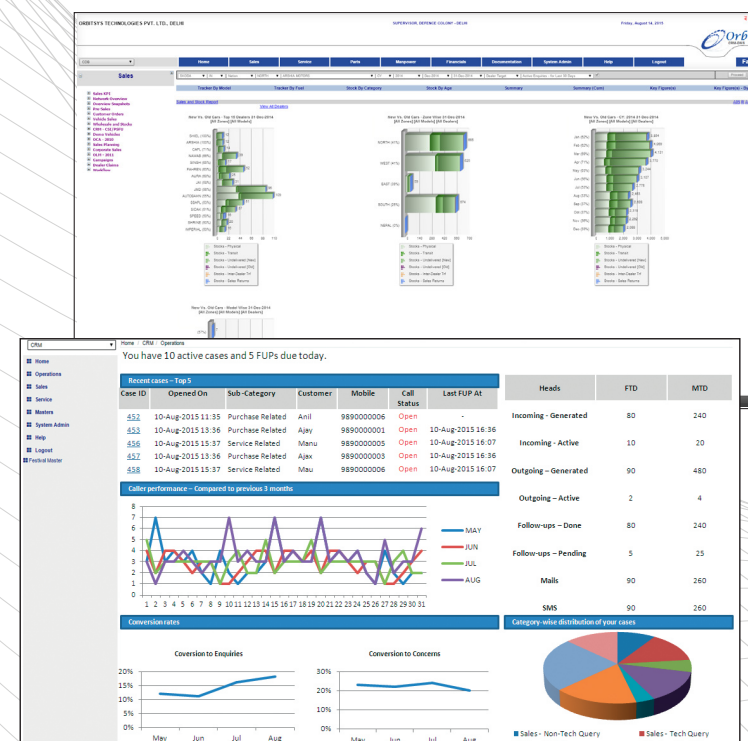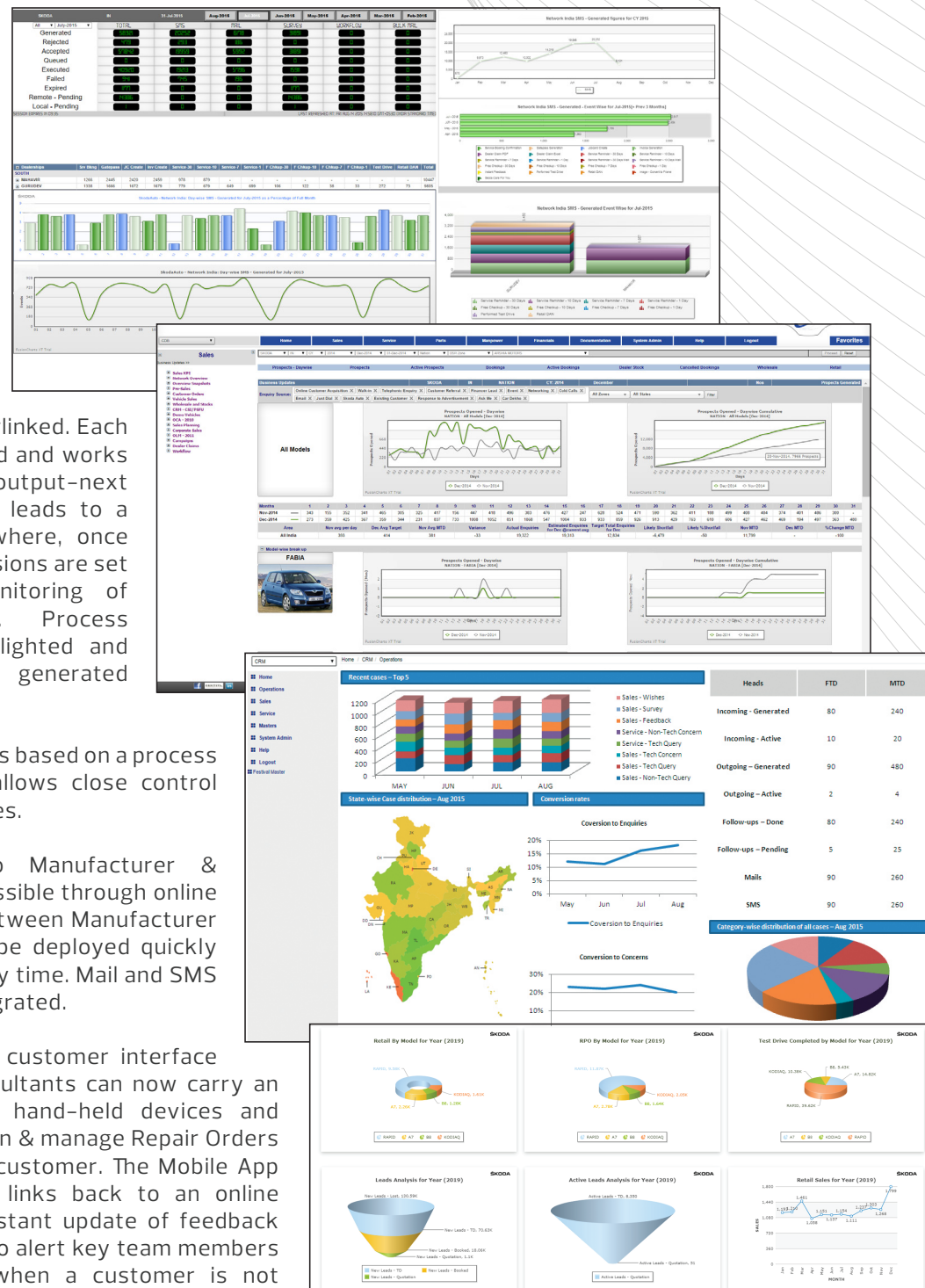
The software foundation is based on a process oriented design which allows close control over all network processes.

Process integration to Manufacturer & Importer system(s) is possible through online interfaces. Workflows between Manufacturer & Dealer networks can be deployed quickly across the network at any time. Mail and SMS communications are integrated.

Mobile Apps to improve customer interface are available. Sales Consultants can now carry an electronic sales kit on hand–held devices and Service Advisors can open & manage Repair Orders while interacting with a customer. The Mobile App for Customer feedback links back to an online central dashboard for instant update of feedback results. You can choose to alert key team members thru a mail and SMS when a customer is not satisfied while leaving the dealership. Importantly, all Mobile Apps are fully integrated within the DMS and require no separate login security.

From manufacturer/importer side, users can view a central network/zone wise dashboard and can access all network reports online.

External Agencies such as Call Centres, Logistics Partners, Insurance & Financial Services Partners and Online Lead Sourcing Agencies can be directly integrated into the system through a host of web services available, with no need for transfer of physical data.

- **Fully Web based and Future Proof**
- **Real Time Integration with your Business Process**
- **Fully Integrated Software Suite**
- **Mobile Apps available**
- **National, Regional and Dealer level Dashboards**
- **Works across any Number of Outlets**

- **Process flow based Design**
- **People Independent**
- **Increases Manpower Utilization and Efficiency**
- **Encourages Transparency**

- **Web Mail and SMS Integration**
- **Web based Support Modules and Knowledge base**
- **Menu Driven and Easy to use**
- **Security implemented at various Levels**
- **Supported by our Web Help Desk Software**

SEAMLESSLY INTEGRATED MOBILE APPS

✅ Multi-Country | ✅ Multi-Brand

Ready for Business. **Now.**